

NOTICE

TO: Depot Network

DATE: August 07, 2024

RE: **Theft at Caroline Bottle Depot**

Attention Depot Operators and Staff,

The Beverage Container Management Board (“BCMB”) has been informed of a theft that occurred on the morning of August 07, 2024, at the Caroline Bottle Depot. **During the theft, the perpetrators used a truck to break through the depot doors and removed one mega bag of tetra brik containers. A white truck (possibly Ford F150) containing the mega bag was seen on CCTV leaving the area.** This incident has been reported to the RCMP.

This notice is to make depots aware that there may be an attempt to return these containers to your depot, particularly if you are located near the Caroline area. If you believe you may have encountered anyone attempting to return these containers, please do not provide a refund for these containers, and follow the steps below:

1. Submit a Container Validation Request (CVR) form through the Quality Monitoring System (QMS). The CVR form and a comprehensive CVR Reference Guide can be found on the BCMB website by [clicking here](#). Scroll down to Depot Resources and click on “Forms and Guides”.
2. Quarantine the containers at your depot if possible. Do not provide a refund to the customer and do not ship the containers to ABCRC until advised by the BCMB.
3. Provide the customer with BCMB’s phone number so they know who to contact regarding these containers. Should the customer refuse to complete a CVR or leaves with the material, please ensure that you still notify the BCMB. Provide as much detail as you can and include security images if possible. Should you have any questions, please contact a Compliance Officer at compliance@bcmb.ab.ca.

For more information, please contact a BCMB Compliance Officer by calling/emailing:

Toll Free: 1-888-424-7671
Phone: 780-424-3193
Email: compliance@bcmb.ab.ca

